



# me-SERVICES

## Your Road to 24/7 Account Access

### PIN Application

(Must Complete for Account Access)

I request the following Personal Identification Number (PIN) to access my/our account(s) at Houston Highway Credit Union through **me-SERVICES**

Enter a number in each box.

For security reasons, once your PIN has been entered in our computer, we cannot tell you what it is. Make sure you retain a duplicate copy in a safe place. This PIN is a temporary number and you should change it when you login to each of our **me-SERVICES** for the first time. The undersigned acknowledges receipt of the Credit Union's Membership Agreement; and agree to all terms and conditions set forth therein, which may be changed from time to time by the Credit Union.

Member Signature

Date

Approved by Credit Union

### My Deposit Mobile

My Deposit Mobile is a convenient, simple way to deposit checks into your account using your iPhone® or iPad®. With the My Deposit Mobile application on your iPhone or iPad, you can take a photo of the front and back of your check, enter a few pieces of the check information, and securely deposit your check to your Houston Highway Credit Union account.

Visit [www.HoustonHighwayCU.com](http://www.HoustonHighwayCU.com) and click on "Manage" then "Mobile Banking" to learn more and get started.

### E-Statements

E-Statements are safe, secure and convenient. You'll receive an email notification when your monthly statement is ready to view. Then, simply log in to Online Banking to view your statement. Plus, E-Statements save time and paper, making HHCU more efficient.

### Houston Highway Credit Union

8120 Washington Ave.  
Houston, TX 77007

#### Website

[www.HoustonHighwayCU.com](http://www.HoustonHighwayCU.com)  
[www.CUtogo.com](http://www.CUtogo.com)

#### Phone

(713) 864-4438 | Toll-free (800) 354-3541 | Fax (713) 864-1714

#### Call24

(713) 864-1400 | (877) 864-1400

#### CU Service Centers

Visit [www.co-opsharedbranch.org](http://www.co-opsharedbranch.org) for a location near you.

- Bank Victim
- CU Member



Federally Insured by NCUA





## Online Banking

We know your schedule doesn't always allow you to make it to the credit union office to take care of your financial business. Why not handle it online?

As a member of Houston Highway Credit Union, you can take advantage of our extensive online services including free Online Banking and Bill Pay. Simply log on to [www.HoustonHighwayCU.com](http://www.HoustonHighwayCU.com) to access your online banking account and manage your finances from anywhere!

### FREE Services:

- Free Online Banking
- Free Bill Pay
- Free E-Statements (see back for info)
- Free Mobile/Text Banking (see next page for info)
- Free Debit Card with access to 90,000+ free ATMs
- Free Finance Works Financial Management Solution

Contact the credit union for assistance with online account access.



## Mobile Banking

If you are enrolled in Online Banking, then you already have access to another convenient way to manage your finances. Mobile Banking allows account access with your mobile phone or devices through SMS Text, Mobile Browser, and downloadable iPad App, iPhone App, and Android App.

You can:

- Check Account Balances
- View Account History
- Transfer Money
- Pay Bills
- View Cleared Checks
- Locate 90,000+ surcharge FREE ATMs nationwide
- Locate Shared Service Center Branches
- View Current Rates
- Receive Text Message Notifications
- And Much More

## Mobile Banking is Secure

The Mobile Banking Service utilizes the best practices from online banking, such as HTTPS, 128-bit SSL encryption, user name and password access, and application time-out when your phone is not in use. Only your enrolled phone(s) can access your accounts. In addition, no account data is ever stored on the phone. Also, in the event your phone is lost or stolen, the service can be immediately disabled.

Signup is easy from [www.HoustonHighwayCU.com](http://www.HoustonHighwayCU.com) and there's no monthly fee!



## Call24

With Call24, you can quickly access your accounts any time day or night over the phone. One Call... That's All!

Call24 means no more waiting in line, or being stuck on hold on the telephone- you can get complete account information and have the ability to transfer money between your credit union accounts\*, from any touch-tone phone wherever you are.

\*Account to account transfers requires an established relationship between the accounts. Transfers to accounts that are not connected require assistance from a credit union representative.

## Getting Started

Complete the attached application and Call24 application and submit it to the credit union and select your PIN (Personal Identification Number). When you use Call24 for the first time, you will need:

- The Call24 phone number: (713) 864-1400 or (877) 864-1400
- Your HHCU Member number
- Your PIN number (selected in your application)

## Using Call24

Call24 will prompt you through all the account transactions and inquiries as you go. Just follow the simple instructions.

Remember, your PIN should remain private. You may change it at any time.

After using Call24 for a while, you may be interested to know that you can simply enter your codes in a continuous sequence using the \* sign where needed, so that you will not have to listen to the automated message prompts. When you stop entering codes, the computer will prompt you for the appropriate code to continue your session. Press the \* at any time to move out of the current menu and return to the previous set of menu options.

## me-SERVICES\$ Application

Application Mailing Instructions: Tear along the perforation, insert into an envelope and mail to the credit union.

By entering the information requested and signing this application, the undersigned requests the following services from Houston Highway Credit Union:

### Account Access through me-SERVICES\$

Primary Account No.

Member's Name

Joint Owner's Name

Street Address

City, State, Zip

SSN of Member

Home Phone

Business Phone