

CRAIG'S CORNER

Happy New Year from Houston Highway Credit Union. A time for new beginnings, fresh expectations, along with brand new memories.

As I reflect on 2018, I am grateful for the opportunity to serve the needs of our members.

This past year, some of our members have required assistance from not only daily encounters but also from recovering from Hurricane Harvey. We were here to help them but also you. You may just have a simple question for us, we are proud to be here for you no matter what level of circumstance you may need help with.

In 2019, we look forward to continue serving you, your family and our community.



High School Seniors can submit scholarship applications until Friday, February 15, 2019. No late applications will be considered. To download an application form and view the eligibility requirements, visit www.HoustonHighwayCU.com today.



TAX SEASON 2019

We are here to help you every day - that includes doing our part to help alleviate some of the stress that comes with filing taxes. You can access Turbo Tax from our website. Programs like TurboTax can really help in making sure you take all your deductions and credits. Plus, it will help you avoid making simple math mistakes that could be costly and after using our routing number of 313083251 and your credit union member number, your refund can be deposited directly into your account.

Remember to have everything ready to make your filing easy and quick.

- W2's from all your employers
- Interest or dividend income from investments
- Property taxes
- Charitable giving
- Mortgage interest
- State and local tax refunds

If it looks like you may need extra cash during the tax season, please come in so we can work together to lessen your impact.



PRE551

Houston

WINTER 2019

GET BACK ON THE ROAD TO FINANCIAL SUCCESS Improve your finances in 2019 with a Debt Consolidation Loan!

Struggling with multiple debt payments? Apply for a Personal Debt Consolidation Loan online or contact one of our member service representatives today. Rates are as low as 10.74%APR*. Visit www.HoustonHighwayCU.com for details and to apply online.

*APR = Annual Percentage Rate. Rates are based on creditworthiness and are subject to change.



Please join us for our Annual Meeting March 16, 2019. 9:00 - 10:00 am at Houston Highway Credit Union 8120 Washington Avenue. All members are invited to attend and exercise your rights as member-owners of the Credit Union. One of the most important agenda items for this meeting is the election of Board of Director positions. Did you know that Annual Meetings allow members to be more interactive with their community and Credit Union Leadership?

We encourage all of our members to partake in this yearly event. Please consider stopping by and meeting your Credit Union Staff and Board of Directors. And after the meeting, we have a fun filled Community Event -Shred Day from 10:00 am - 1:00 pm. Bring in any important documents for disposal - Shred it, Don't regret it! Bring your family and enjoy food, fun and even a few surprises.

2019 BOARD ELECTIONS JOIN. UNITE. LEAD.

Each year, HHCU Members elect Directors from within the Membership to serve on the Board of Directors. The election takes place every year at the Annual Meeting. If you are interested in volunteering time and service as a Director, or on a committee of the Board, please contact a member of the Board appointed Nominating Committee by February 1, 2019.

- Schandria "Shay" Williams (713) 802-5705
 Jacob Millwee (281) 787-6302
- David Nitsch (713) 802-5633

Any member in good standing is eligible for nomination consideration. To be considered, a member MUST contact the Nominating Committee and complete a Director Application and Agreement to Serve. Additionally, any current board member or Craig Atkinson will be happy to discuss the duties and requirements for a person considering placing their name into the pool of nominees.

HOLIDAYS



Monday, January 21 Closed for Martin Luther King Jr. Day



Monday, February 18 Closed for Presidents Day

Access your account anytime using our free electronic me-SERVICE\$ for smartphones, computers and mobile devices!

COMPLAINT NOTICE

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If you have a dispute with Houston Highway Credit Union, you should first contact the credit union. If the dispute is not resolved to your satisfaction, you may file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below:

By U.S. Mail: 914 East Anderson Lane Austin, Texas 78752-1699 Telephone Number: (512) 837-9236 Website: www.tcud.state.tx.us

ACCESS TO CREDIT UNION DOCUMENTS

Upon request, a member is entitled to review or receive a copy of the most recent version of the ollowing credit union documents:

- (1) balance sheet and income statement
- (2) a summary of the most recent annual audit completed
- (3) written board policy regarding access to the articles of incorporation, bylaws, rules, guidelines, board policies, and copies thereof; and
- (4) Internal Revenue Service Form 990

Houston Highway Credit Union 8120 Washington Avenue, Houston, TX 77007

Hours of Operation

Mon.-Thursday: 9:00am - 5:00pm Friday: 9:00am - 5:30pm Saturday: 9:00am - 2:00pm

Drive Thru Mon-Thursday 7:30am – 6:00pm

> Friday: 7:30am - 6:00pm Saturday: 9:00am - 2:00pm

Mon-Thursday 7:30am - 6:00pm **Phones** Friday: 7:30am - 6:00pm

Saturday: 9:00am - 2:00pm

www.HoustonHighwayCU.com

(713) 864-4438 | Toll-free (800) 354-3541 | Fax (713) 864-1714

CU Service Centers

Visit www.houstonhighwaycu.com/find-branchatm/ for a location near you.

Directors: Mike Alford, Chairman 2019 Rita Dennis, Vice Chairman 2021

Otto Maresh, Treasurer 2021 David Eng, Secretary 2020 **Gregory Ranft, Director** 2020 Lonnie Johnson Sr., Director 2019 Orlando Felix, Director 2021

Jacob Milwee Advisory Directors:

Gregory Ranft, Chairman Audit Committee:

Eliza Paul

Lonnie Johnson, Sr.

Craig Atkinson - Chairman **ALCO Committee:**

Juan Villegas Mike Alford

Teresa Nicolas-Briggs

Jacob Milwee

Craig Atkinson - President Executive

Teresa Nicolas-Briggs - Senior VP Management: Juan Villegas - VP of Operations

David Gerow- Branch Manager **Branch Operations:**

Rebecca Oliver Addie Briggs Adrain Martinez Priscilla Varela

Miguelangel Gebremedhin

Accounting/ Audit:

Debbie Heusi - Accounting Supervisor

Member Advocacy/ Marketing:

Roberto Rodriguez Vicki Fleeger Cindy Reibenstein